

Please fill in the form and email to service@thomsongroup.com.au and/or send along with the unit to TES.

Service type: <input type="checkbox"/> Repair <input type="checkbox"/> Service Contract <input type="checkbox"/> Rental <input type="checkbox"/> Warranty <input type="checkbox"/> Other			
Company Name:			
Requestor Name:			
Requestor Contact No.:		Email:	
Site Contact Name:			
Site Contact No.:		Email:	
ETA at TES workshop:			
Date to be Returned:			
Method of return/shipping:		Freight company name	Freight company account number
Equipment Details:			
Model and Make:		Serial number:	
Accessories:		Under warranty?	<input type="checkbox"/> Yes <input type="checkbox"/> No
Voltage:		Decontaminated?	<input type="checkbox"/> Yes <input type="checkbox"/> Not Applicable
Description of fault(s):			
Parts required:			Charge to:
Qty	Part No.	Description	<input type="checkbox"/> Customer
			<input type="checkbox"/> Agreement No.
			<input type="checkbox"/> Warranty
			<input type="checkbox"/>
			<input type="checkbox"/>
Notes:			
IMPORTANT:			
<ul style="list-style-type: none"> Minimum 2 to 4 hours of labour fee for assessment and fault finding is chargeable, according to instrument model and type, unless agreed otherwise. If applicable, instruments must be decontaminated before delivery to TES. For safety purposes, please use proper danger, out of service, or any suitable tag on the equipment. 			
Completed by signature:			Date:

TES Job No.: for internal use